

PREVENTION STEPS & PROCEDURES AT CHATTY CHILD

As a valued member of our Chatty Child Community, we wanted to reach out regarding the Novel Coronavirus (COVID-19) and its impact on our community and families and how we plan to reopen the Chatty Child Center.

We would like to reassure you that we are adhering to the CDC Guidelines as the health and well-being of the children we treat, their families, and our staff are our top priority. We will continue to monitor and implement the local, state, and federal recommendations as they are announced.

We take pride in our facility and how it operates and would like to highlight the policies we have in place at the Chatty Child Center in order to help our entire community stay healthy and have a safe reopening.

We will have a modified schedule to accommodate for cleanings in-between sessions and to limit the amount of people in the treatment space.

Upon Arrival Procedures

- All clients will be asked to take their temperature with a contactless thermometer before entry.
- All parents will have to complete and sign a symptom(s) checklist daily for their child before entry.
- Parents are asked to drop off their child in the waiting room, while temperature checks, and health screenings are administered.
- Upon clearance, your therapist will bring your child into the treatment space.
- We ask that you drop off your child and pick them up promptly. at the scheduled appointment time(s) to allow for scheduling and spacing modifications.
- Everyone will be required to wash and sanitize hands upon entering the building and clinic space.
- Masks will be required for entry.
- Street shoes will be left out in the lobby.

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- No outside materials/toys will be permitted into the treatment space.
- No food is allowed in the lobby or during sessions, unless you are being specifically seen for feeding and swallowing therapy.
- **Sanitizer** will be available throughout our space and we encourage you to utilize it frequently.
- **Frequent handwashing** is encouraged (for at least 30 seconds before rinsing).
- To **Discouraging Close Contact**, we have adjusted certain aspects of our classes and sessions to ensure no one is within close proximity.

Maximum of 2-4 children will be in the space at time.

- **Surface cleaning** will be done between every session. We will disinfect frequently touched surfaces and equipment using an electro-static mister with EPA approved disinfectant.
- In addition, **air purification** units will be placed throughout the treatment spaces.
- Only staff and clients feeling well (without symptoms) will be allowed to be present at Chatty Child.
- **Use of Masks is MANDATORY.** Your child cannot be seen without the use of a mask. We will have cloth and clear masks available. You can find your own clear mask here:
 - [Kids Transparent Mask](#)
 - [Transparent Mask](#)

Cooperation We Need from Parents/ Caregivers

- Please **do not** bring toys, food, or any unnecessary items from home.
- Please **do not** send your child to Chatty Child sick, or if a family member is sick. Please notify us if you or your child is feeling unwell. A makeup session can be scheduled at a later date.
- Children missing a class due to illness can be granted a **make-up session**, and teletherapy visits will remain an option.
- Please **do not** break any formal quarantine/government restrictions.

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- We **do** require notice of any travel plans.
- **Do** encourage your child to cough and sneeze into their arm (not in their hand.)
- **Alert us** if your child **does have** COVID-19 and have been to Chatty Child within the last 14 days, so we can complete contact tracing procedures.
- Please **do** rest and seek medical assistance if symptoms (e.g. fever, chills, coughing, sneezing, shortness of breath) occur and/or the self-check suggests proper diagnosis by a medical professional.
- Please **follow** the CDC precautions, if you have come in contact with someone with COVID-19.

All policies and procedures are subject to change. We will continue to monitor the CDC guidelines, and pass along any pertinent information, we gather.

Agreement Signatures

Please read and check each box below to confirm your agreement to these prevention steps and procedures, then sign and date in the space provided.

- I have read and understand the above **Prevention Steps and Procedures**.*
- I agree to abide by the above **Prevention Steps and Procedures** for in-person therapy at the Chatty Child Center. If these procedures cannot be followed, I understand that remote services may be provided at this time.*
- I understand that there is an increased risk of exposure to COVID-19 during in-person therapy, while following all policies and procedures outlined above, as provided by CDC guidelines.*

Child's Name	
Parent Name	
Parent Signature	
Date	